





Clientexa Global Services solves the challenges of fast-growing, disruptive companies by delivering tailored outsourcing solutions. We know what it takes to grow, our team is scaling rapidly. We support the Unicorns of tomorrow with customer experience, sales & marketing and back office support. We are specialised into “Business process management” and “Contact Center”.



# Our Mission and Vision

## Mission

Empowering brands to connect with customers through empathy, innovation, and human connection.

## Vision

To be the world's most trusted and agile omnichannel contact centre.

# Our Goals

Goals That Drive Our Success



To deliver exceptional, human-centered customer experiences across every channel.



To build lasting trust and loyalty between global brands and their customers



To lead the industry in agile, innovative, and empathetic customer engagement.

# Our Advantage

Skilled Workforce

Level of Expertise

Cost-Effectiveness

Scalability

Turnaround Time

Latest Technology



**CLIENTEXA**  
Global Services

# Our Milestones

## About Us

Clientexa Global Services is a 'Business Process Management' company based in India. Our expertise is into business process outsourcing, knowledge process outsourcing and human resource outsourcing.

## Services

Clientexa Global Services offers range of services from inbound sales, customer service, debt collections, data processing, contract staffing, virtual contact center, live chat support etc.

## Our USP

Clientexa Global Services stands out in the competition in many ways. Our industry specific services helps our clients to bring the payroll cost down by upto 30%, improve quality of services and make business operations scalable as per the business needs.

## Experience

Clientexa Global Services is an innovative company with experienced management team. Our management team has extensive experience internationally. This includes from industries such as finance, healthcare, transportation etc.



# Our Management Team



**Niyati Dhayalkar** is the Founder and CEO of the company, bringing with her a strong expertise in customer experience strategy and digital transformation. As an Omnichannel CX Specialist, she has successfully led initiatives that integrate voice, email, chat, and social media into seamless customer journeys. With a deep understanding of contact center operations and customer behavior, Niyati is known for crafting scalable CX solutions that drive engagement, loyalty, and operational efficiency. Her visionary leadership continues to shape the company's commitment to delivering exceptional service across all customer touchpoints.

# Our Offered Services

## **Customer Support Solutions**

- Inbound & Outbound Call Handling
- 24/7 Customer Care Services
- Live Chat & Email Support
- Multilingual Support
- Order Processing & Verification

## **Sales & Marketing Support**

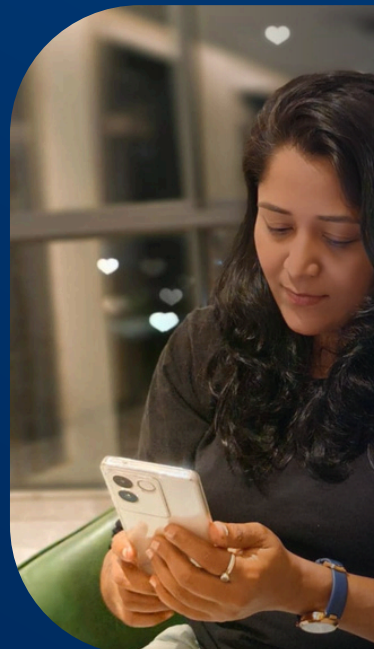
- Appointment Setting
- Survey Calls
- Customer Retention Programs

## **Specialized Industry Solutions**

- Healthcare BPO (Claims, Billing, Transcription)
- E-commerce & Retail Support
- Banking & Financial Process Outsourcing
- Telecom & Utility Services Support
- Travel & Hospitality Process Management



Aligned for Success. Designed for Growth.





# LET'S CONNECT

Partner with Clientexa.  
Power Your Growth.

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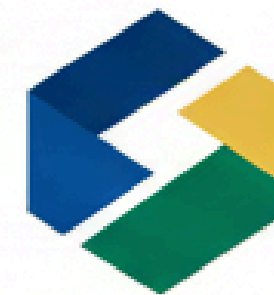
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# THANK YOU!

Success Beyond Boundaries



**CLIENTEXA**  
GLOBAL SERVICES

*Niyati Dhayalkar*

Founder and Customer Service Expert